Avaya IP Office Essential Release 7.0 Using Flowroute for Mobile Twinning Telquest Tech Support

Flowroute.com is similar to an Internet Telephone Service Provider.

They will allow you to alter the Caller ID information that is sent out when you make a call.

This is useful in the Avaya IP Office Essential Edition phone system in two areas.

First:

If you have DID Numbers, each extension can send their direct number on outbound calls.

Second:

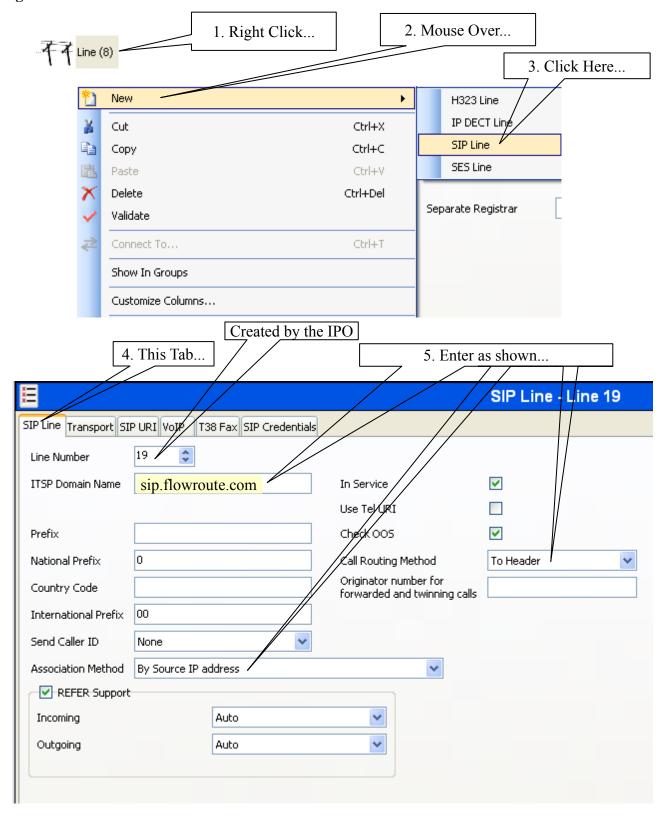
When you use the Twinning/Mobile Twinning/Mobility feature, you can receive the Caller ID of the original party that called you on your cell phone.

Go to Flowroute.com and create an account.

This document does not cover that procedure.

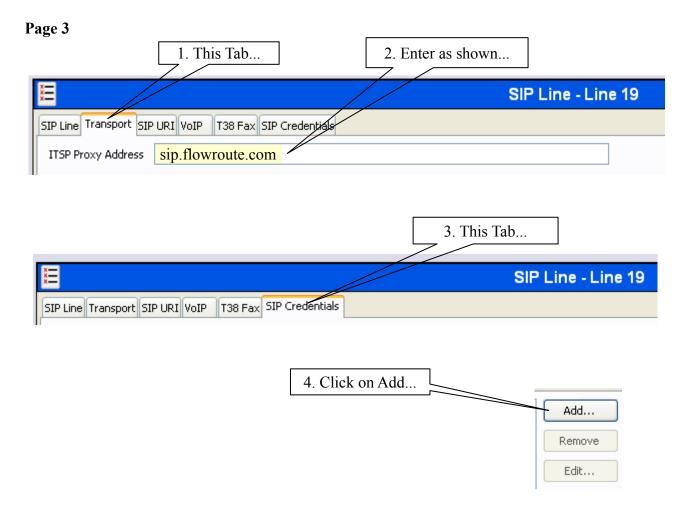
Write down your Flowroute: SIP Registrar / Proxy Username & Auth Username Password

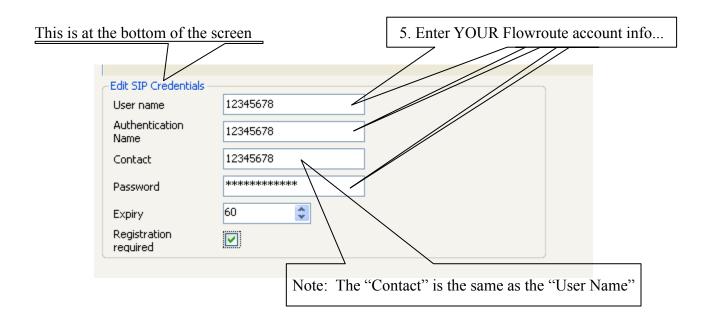
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Just change the settings that are indicated.

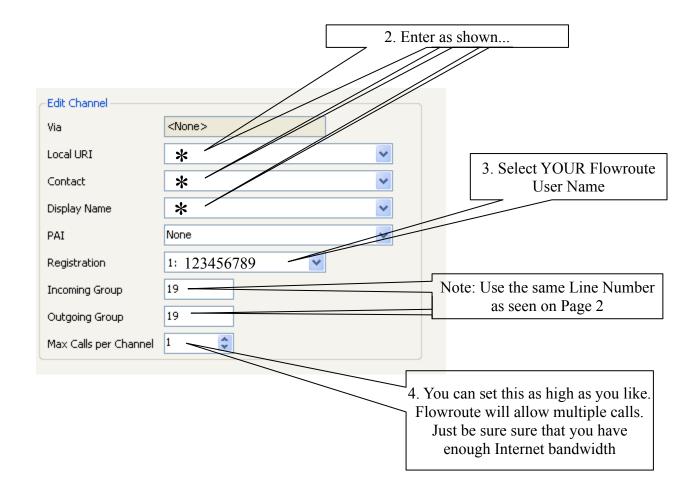
Leave all others at the default setting.





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Save all your changes and send the Configuration to the KSU.

If everything works correctly, calls that are "Twinned" to your cell phone should display the telephone number of the party calling you.